



Patient Access

What is Patient Access?

With Patient Access, you can now book, view and cancel appointments from home, work or on the move – wherever you can connect to the internet. What's more, because Patient Access is a 24 hour online service – you can do this in your own time, day or night.

Plus, Patient Access is not just for booking GP appointments, you can also:

- Order repeat prescriptions
- Book Appointments
- Update your personal information

Is my information secure?

All information that is sent to Stansted Surgery via Patient Access is secure, Your personal details are encrypted and protected using the highest standard internet security, so it cannot be intercepted. Only you and Stansted Surgery are able to see this information.

How do I register?

If you would like to use Patient Access, please bring photo ID, e.g. passport/driving licence to Reception to register for this service and we will issue you with a registration letter and instructions.

Setting up a Patient Access account using a registration letter

Go to <http://www.patient.co.uk> and click the orange Patient Access Sign in link in the header. **Note:** do not use the Sign in link in the grey area below; this is for signing in to the general patient.co.uk site.

To set up an account, you need to use the Register section, shaded in green, on the left-hand side of the screen and follow the simple instructions to complete your registration.

Make a note of your User ID for future reference. You can now use the User ID and the password you specified during the registration process to sign in to **Patient Access**. You now have a full Patient Access account and can use all of the functions in the site that Stansted Surgery has enabled.